SICILY CULTURE TOUR

Round Trip Consulting promotes the "Sicily Culture Tour": it combines some of the most popular excursions to provide you with all the best experiences at the best price. This "itinerant cultural trail" gives you the opportunity to explore the huge cultural heritage of the island in a conscious way, living every day a new experience to discover what the different dominations gave Sicily during 2700 years of history.
The tour includes Sicily's most beautiful cities of art with many stunning archaeological parks, medieval towns, museums, theatres, castles, ancient churches and noble palaces. During this stimulating journey you can also find Sicily's most amazing natural places and taste many typical delicacies of its cuisine.

An exciting experience to discover the Sicilian treasures!

ITINERARY

Day 1: Transfer from the airport to a 4-stars hotel in the historic centre of Palermo. According to the flight, tailored visit of Palermo on request. Dinner and overnight.

Day 2: Following breakfast, transfer to Monreale and visit of the Norman Cathedral (12nd century). Lunch in a typical restaurant with a a superb view. Visit of the magnificent historic centre of Palermo (the Cathedral, Massimo Teatre, Norman Palace with the Palatine Chapel, 4 Canti, Piazza Pretoria).
Dinner in a great restaurant in the heart of Palermo. Overnight. Palermo on request. Dinner and overnight.

Day 3: Following breakfast, transfer to Segesta. Visit of the Greek temple and teatre (5 th century BC). Transfer to the medieval town of Erice. Lunch.
Visit of Marsala and aperitif in front of Stagnone Nature Reserve. Dinner in a restaurant in Marsala. Overnight: 4-stars hotel near Marsala.

Day 4: Following breakfast, transfer to Mazara del Vallo and visit of the “Satiro Danzante”, a magnificent Greek bronze statue.
Transfer to Caccamo for the dinner in a medieval style restaurant. Guided visit of the castle of Caccamo.
Transfer to Cefalù for the dinner. Overnight: 4-stars hotel in Cefalù.

Day 5: Following breakfast, Visit of the Norman Cathedral of Celaù and transfer to Tindari. Lunch in a restaurant with superb view in fron of the sea. Visit of the black Madonna in the sanctuary. Transfer to Taormina.
Dinner in a restaurant in the old centre. Overnight in a 4-stars hotel in Taormina.

Day 6: Following breakfast, visit of the historic centre of Taormina and its Greek teatre (2nd century BC). Transfer to Cyclops coast for the lunch in a restaurant in fornt of Faraglioni. Transfer to Syracuse and visit of the Archaeological park. Dinner in a restaurant in Ortigia (the heart of Syracuse). Overnight in a 4-stars hotel in Ortigia.

Day 7: Following breakfast, transfer to Ragusa. Visit of its baroque historic centre and lunch. Transfer to Ortigia and visit of the historic centre. Dinner in a restaurant in Ortigia.
Overnight in a 4-stars hotel in Ortigia.

Day 8: Following breakfast, transfer to the airport.

TERMS AND CONDITIONS

This tourism package is created and sold by Diodoro Travel s.a.s., a tour operator represented by Giosuè Gangi. The company is registered in the Italian Chamber of Commerce of Palermo (REA n. 255989, Partita IVA 05453060823) and it is located in Via Principe di Palgonia n. 82/F – CAP 90145 – Palermo – Italy. Diodoro Travel s.a.s. is covered by policy number 176393 which has been stipulated with Mondial Assistance Italia S.p.A. an insurance company for tort liability, in conformity with the legislative decree 111 of March 17th 1995 and with the regional law.
Diodoro Travel s.a.s. promotes his tourism packages by brochures and other devices such as mailing and the website **www.roundtripconsulting.it** belonging to Round Trip Consulting a company represented by Rosella Campagna, registred in the Italian Chamber of Commerce of Palermo (REA n. 308400, Partita IVA IT06249160828) and located in Via Antonello da Messina n. 69 - CAP 90142 - Palermo – Italia.
All the information published on this website are equivalent to the information on the brochure by Diodoro Travel s.a.s..

1. LEGISLATIVE RESOURCES
The sales transaction of tourism packages, with the object of providing services both nationally as well as abroad, is regulated - until it is repealed under the art. 3 Decree Law No 79, May 23, 2011 (the "Tourism code") - by Law 27/12/1977 n°1084 by ratification and fulfillment of International Convention concerning travel contracts (CCV) signed in Brussels on 23.04.1970 - as applicable – as well as the Consumer Code (art. 32-51) and its subsequent amendments.

2. ADMINISTRATIVE TREATMENT
Diodoro Travel s.a.s. has a legal tour operator licence (n. 1924/S9 TUR) and is registered in Italian Chamber of Commerce of Palermo (REA n. 255989, Partita IVA 05453060823). Diodoro Travel s.a.s. is located in Via Principe di Palgonia n. 82/F – CAP 90145 – Palermo – Italy. According to the art. 18, VI paragraph Cod. Tur, the use in company name of the words "travel agency", "tourism agency", "tour operator" or other words and phrases, in a foreign language too, similar in nature, is allowed only to enabled companies referred to the 1st paragraph.

3. DEFINITIONS
For the purposes of this contract means for:
a) travel organizer: the subject which is obliged in his own name and to the flat fee, to provide to third party tourism packages, realizing the combination of the items in the following art. 4 or offering to the tourist, also through a remote communication system, the possibility to realize on your own and to buy that combination;
b) intermediary agency: the subject who even non-professionally and non-profit, sells or is obliged to provide tourism packages realized according to the following art.4 to a flat payment;
c) tourist: the buyer, the transferee of a tourism package or any person even to be nominated, who satisfy all the conditions required for the use of the service, for whom the principal contractor agrees to buy with no benefit a tourism package.

4. TOURISM PACKAGES.
The concept of tourism packages (article 84 Cod. Consumo) is the following:
"tourism packages regard trips, vacation holidays and its "all inclusive" stays, tourism cruises, resulting from the combinations, by anyone and in anyway realized, of at least two elements indicated as follows, sold or offered as a flat rate price: a.) transportation; b.) accommodations; c.) additional tourism services not included in transportation or accommodation costs, according to the art.36 , that constitute a significant part of the "tourism package" (art.34 Cod. Tur.). The tourist has the right to receive the copy of the tourism packages sales contract (according to art.35 Cod. Tur.). Contracts for the sale of tourist packages must be written in clear and precise terms. The tourist is entitled to receive a copy of the contract signed and stamped by the travel agency. The contract must include all the information required by law useful for the enjoyment of the tourist package, such as destination, duration, starting and closing date, personal data and insurance information of the organizer or seller, price of the package and procedure to be followed for its adjustment, possibility to accommodate people with disabilities, etc.

5. INFORMATION FOR THE TURIST - TECHNICAL CHART
The organizer makes suitable in the catalogue or in the program out catalogue – also on electronic form or by electronic transmission . a technical chart. The required elements are:
- details of the administrative authorization or, if applicable, the D.I.A. or S.C.I.A. of the organizer;
- details of the civil liability policy organizers and travel brokers;
- validity period in the catalogue or program out catalogue;
- terms and conditions for the replacement of the traveler (Art. 39 Cod. Tur.);
- parameters and criteria for adjustment of the travel price (Art. 40 Cod. Tur.).
The organizer also will include in the technical chart any additional conditions.

6. RESERVATIONS
The reservation proposal must be written on specific contract forms, in the case that forms should be electronically submitted, they must be compiled in each part and signed by the tourist, who will receive a copy. The reservation

agreement is valid only, with consequent conclusion of the contract, at the moment when the organizer sends relative confirmation, which can occur also by means of telecommunications, to the tourist through the vending travel agency.
Before the departure, the organizer will provide the indications that are relative to the tourism package not contained in contract documents, in the brochures or by other means of written communication, as provided by art. 37, comma 2 Cod. Tur.

7. PAYMENT
In accordance of the art 36 D.Lgs 79/2011, upon the act of accepting the Booking, the tourist will foresee to the provision of payment of 25% of the total amount as down payment of the purchased vacation package. The balance will be successively paid on the basis of the date of the Booking and however within 30 days prior to the departure date. Specifically: For Bookings made less than 30 days before the departure date, the balance must be fully paid for by the first working day after the date of the same Booking. The calculation of the days is referred to calendar days. The lack of PAYMENT of the amounts defined as above within the established dates constitutes a termination clause expressed in such a way as to determine, by Diodoro Travel s.a.s., the termination of the right to the Contract.

8. PRICE
The price of the tourism package are expressed in Euros and is determined in the contract, with reference to what is stated in the catalog or program out of print and to any updates of these programs out of print catalogs or subsequently intervened.
The price can be subject to change within 20 days before the date of departure and only in consequence to the variation of:
- cost of transport, cost of petrol and insurance costs are included;
- rights and taxes on certain types of tourism services for which are landing tax, disembarkation or embarkation of passengers in ports or airports;
- changes applied to the package in question.
For such variations there is referral to the exchange rate and to the above mentioned current prices advertised in the program, referred to on the technical chart of the brochure or of the referred date of the above mentioned update. Variations will incur price changes to the flat rate fee of the tourism package in the percentage expressly indicated on the technical chart or the out of catalog program.

9. MODIFICATION OR CANCELLATION OF THE TOURISM PACKAGE BEFORE DEPARTURE BY THE ORGANIZER.
Whichever significant modification on behalf of the organizer, or the package or of one of its essential elements is subject to acceptance by the tourist according to the law of article 91 Codice del Consumo (Consumer Code). In the case of non acceptance the tourist can exercise their rights with reference to article 10. The tourist can exercise their above mentioned rights foreseen in the program or owing to circumstances beyond one's control, related to the purchased tourism package. For the cancellations different from those ones caused by circumstances that are beyond one's control, fortuitous events, and by not reaching minimum number of participants as well as for those ones different from the missed acceptance by the tourist of the alternative tourism package, the organizer that cancels is due to give back the tourist the double of what was paid and collected by the tourist (art.33 letter E Consumer Code).

10. CUSTOMER WITHDRAWAL WITHOUT PENALTIES
According to the above mentioned laws, the tourist may withdraw from the contract, without paying penalties, if following circumstances occur:
a) if the price increase indicated in the prior point 8. exceeds 10%
b) if a significant change occurs to some other essential element of the contract proposed by Diodoro Travel s.a.s. after the conclusion of the contract but before departure and are not accepted by the traveler
c) if it is impossible to take part in the journey due to some serious defect attributable to Diodoro Travel s.a.s..
In the above mentioned cases, the traveler will have the right:
a) to take part in another travel package of an equivalent cost or, if not available, higher cost or lower cost; in this latter case the price difference will be refund
b) to the refund of that part of the cost already paid, which will be given back within 7 working days after Diodoro Travel s.a.s. have received the refund request.
c) to accept the modification
Customers are required to give written communication of no acceptance within two working days from receipt of modification or increase notification: should that message not reach Diodoro Travel s.a.s. offices in due time, the proposal will be understood as accepted.

11. WITHDRAWAL WITH PENALTIES
The tourist may withdraw his booked tour before departure and not for any of the reasons mentions above, he will be charged the registration fee together with the following fees, which will be applied after we receive your written cancellation notice:
-cancellations from to 30 working days before departure date: 25% of the total amount.
-cancellations from 29 to 15 working days before departure date: 50% of the total amount.
-cancellations from 14 to 8 working days before departure date: 75% of the total amount.
-cancellations from 8 working days before departure date: 100% of the total amount.

-web ticketing: 100% of the total amount.
-airlines administration fees: for restricted airlines fares, in case of cancellation of tourism package, the airlines administrative fees are not refundable.
-trip by hidrofoil or ferry: conditions will be applied according to the company.
This penalty is valuable also for receding after the travel has started (unused services will not be refund), in case of not appearance/no show of the client at departure and in case the required documents for expatriation are lacking or invalid.
The above mentioned cancellation conditions will be applied also in case of tour or departure date changing and to additional accommodations reserved prior to and after the tour.

12. MODIFICATIONS AFTER DEPARTURE
The organizer, if after the departure finds him/herself unable to provide for any reason, excluding a personal case of the tourist, an essential part of the services written contract, must give alternative solutions, without additional costs at the expense of the contracting party and if the services provided are of an inferior value with respect to those expected, the reimbursement will be a standard of value equal to the difference.
If there other alternative solutions are not possible, or if the proposed solution by the organizer is refused by the tourist for serious and justified reasons, the organizer will provide without additional charges a means of transportation equivalent to the means of transportation originally expected for the return to the location of departure or to a different location eventually agreed upon compatibly with the availability of the given means of transport and available seating/space and they will be refunded for the difference of the cost of the services provided and those of the services carried out from the moment of advanced re-entry.

13. SUBSTITUTIONS
The renouncing tourist can be substituted by another person provided that:
a.) The organizer is informed in writing at least 4 working days before the fixed date of departure, receiving contextually communication regarding the generalities of the transferee assignee;
b.) The substitute satisfies all the conditions for the fruition of the service (ex art. 39 Cod. Tur.) and in particular the prerequisites relative to passport, visa and health certificates;
c.) the same services or other services in place may be granted as a result of replacement;
d.) The individual sub appointed must repay to the organizer all the additional expenses incurred to continue the substitution in the way that will be quantified before the transfer.
The transferor and the transferee are jointly and severally liable for payment of the balance due and the amounts referred to in letter d) of this article.
Any additional terms and conditions of replacement are indicated in the technical chart.
The organizer therefore will not be held responsible for the eventual lack of acceptance of the modification on behalf of third party suppliers of services. Such lack of acceptance will be promptly communicated to the Organizer of the interested parties as soon as they have been informed by the supplier.

14. OBLIGATIONS OF THE PARTICIPANTS
Tourists must inform the intermediary and the organizer of their citizenship and, at the time of departure, they will definitely make sure to bring proof of vaccinations certificates, passports and any other document valid to visit Italy, as well as visas, transit and health certificates if required.
Tourists should also follow the rules of normal prudence and diligence and to those specifications in force in the countries of destinations, all information provided by the organizer, as well as regulations, legislative or administrative provisions relating to the tourism package. Tourists will be liable for all damages that the organizer and/or the intermediary should suffer also because of failure to comply with the above obligations, including expenses necessary for their repatriation.
The tourist must provide to the organizer all the documents, information and elements in its possession relevant to the exercise of the right of subrogation against third parties responsible for damage and be liable to the organizer of the injury caused to the right of subrogation.
The tourist also will communicate in writing to the organizer, at the time of booking, any special personal requests that may be subject of specific agreement on the travel arrangements, provided that they are possible to implement.
The tourist is still obliged to inform the intermediary and the organizer of any special needs or conditions (pregnancy, food allergies, disabilities, etc, …) and to explicitly specify the request for personalized services.

15. HOTEL CLASSIFICATION
The official classification of the hotels are provided by the program with informative material based on the explicit and formal indications by competent authority of the Sicilian Region.
The organizer reserves the right to provide in the program or tourist brochure a personal description of the accommodation structure, so to permit an evaluation and consequent acceptance on behalf of the tourist.

16. SYSTEM OF RESPONSIBILITY
The organizer is responsible for damages caused to the tourist due to partial or total non-fulfillment of the contractual services due, both if these are caused by him or by third party service providers, unless proved by the tourist (therewith initiative independently taken upon themselves in the course of the tourist services) or by extraneous circumstances to the services provided in the contract, a fortuitous event, circumstances beyond one's control or circumstances that the organizer could not, in accordance with standard professionalism, reasonably foresee or

resolve.
The vendor at the location of where the reservation was made of the tourism package is not responsible in any case of the obligations that arise from the organization of the trip, but is responsible exclusively for the obligations that arise regarding the intermediary's qualities and within the limits of responsibility of the regulations in force on the subject.

17. LIMITS OF COMPENSATION
Compensation for damages by artt. 44, 45 e 47 of Cod. Tur. and relevant prescription terms, are regulated as provided herein and in any case within the limits expected from the C.C.V., the International conventions which governing the services object of the tourism package as well as artt. 1783 and 1784 of the Civil Code.

18. OBLIGATIONS OF ASSISTENCE
The organizer is responsible to provide the measure of assistance to the tourist that is imposed by the criteria of the professional standard exclusively in reference to the obligations of his/her job under the provisions of the law or contract. The organizer and the vendor are exonerated from the respective responsibilities. (art. 15 and 16 of these General Conditions) when the missing or inexact carrying out of the contract is chargeable to the tourist or is dependent on a third party in an unforeseeable or inevitable way, or in the case of fortuitous event or circumstances beyond one's control.

19. COMPLAINTS AND CHARGES
Any fault in carrying out the terms of the contract must be notified without delay so that the organizer, their local representative or guide can resolve the issue in good time. Otherwise, the damages will be reduced or excluded pursuant to art. 1227 c.c.
The tourist must - for the loss of a right - send a written complaint registered mail with return receipt to the organizer or vendor, within and no later than ten working days from the date of return at the place of departure.

20. INSURANCE AGAINST THE EXPENSES OF CANCELLATION AND OF REPATRIATION
Diodoro Travel s.a.s. is covered by policy number 176393 which has been stipulated with Mondial Assistance Italia S.p.A. an insurance company for tort liability, in conformity with the legislative decree 111 of March 17th 1995 and with the regional law.
If not expressly included in the price, it is possible, and rather advisable, to stipulate during the booking near the offices of the organizer or the seller special insurance policies against the consequential expenses derived from the cancellation of the package, accidents and baggages. It will be possible to stipulate a contract of assistance that covers the expenses of repatriation in case of accidents and illnesses. The tourist will exercise the rights arising from these contracts exclusively against the insurance company policyholders, under terms and conditions according to these policies.

21. ALTERNATIVE TOOLS OF DISPUTE RESOLUTION
According with the purposes of Art. 67 Cod. Tur. the organizer will may propose to the tourist - on catalog, on website or by other forms – alternative dispute resolution modalities. In this case the organizer will indicate the type of alternative resolution suggested and the effects included in this accession.

22. COMPULSORY COMMUNICATION
According to Art.17 of Law 38/2006, the Italian Law punishes with the penalty of imprisonment crimes related to prostitution and child pornography, even if they are committed abroad.

23. PRIVACY
In accordance to the Italian Law (D.Lgs. 196/2003 "Article related to the protection of all personal data") your personal information will be treated in accordance to correctness, lawfulness and transparency fully complying your rights of privacy.

Your personal information, transmitted to the website www.roundtripconsulting.it during a service request, are used for these purpouses:

to carry out all the services and to finalize the contracts;

to inform you about Round Trip Consulting occasional upcoming activities (with your consent: if subscription has been done);

to process transaction;

to improve customer service.

Round Trip Consulting has implemented generally accepted standards of technology and operational security in order to protect personally identifiable information from loss, misuse, alteration or destruction. Anyway, we would like to remind you that the transmission of data via internet is not absolutely safe and an efficient way to protect sensitive information from a third part access is not available yet. Round Trip Consulting is not responsible for any privacy violation.

Sharing of personal information

Ways we may share your personal information with third parties include the following:

with a public authority;

with third party involved in supplying services (suppliers and other service providers who work for us and need access to your information to do that work);

with the travel agency who sells the tourism service or creates and sells the tourism package (Diodoro Travel s.a.s.).

Personal data are treated automatically, particular security measures are observed to prevent the loss of these data, illegal use and non authorized access. In relation to the treatment of personal information, the interested subject has the right to obtain the updating, correction, cancellation, or, if so required, integration of said information. If you have any questions about treatment of your personal information, please contact Round Trip Consulting, writing an email to the Data Manager Rosella Campagna at info@roundtripconsulting.it.

TECHNICAL CHART

Diodoro Travel s.a.s.

Via Principe di Palgonia n. 82/F – CAP 90145 – Palermo – ITALIA

Sicilian Regional Authorization n° 1924/S9 TUR

Diodoro TRAVEL